



Foot Solutions Greenville Medical Department
103 E Butler Rd Unit K
Mauldin, SC 29662
Tel: 864-412-8513
Fax: 602-354-9298
medical@tsbbilling.com

A STEP-BY-STEP GUIDE TO NAVIGATING MEDICARE'S DIABETIC SHOE PROGRAM

Proper footwear is critical for patients with diabetes, helping them to prevent and alleviate conditions that could threaten their health.

Foot Solutions Greenville are specialists in diabetic footwear and are accredited to work with Medicare beneficiaries, helping diabetic patients to lead a healthy and active lifestyle.

Medicare requires medical documentation of your diabetic diagnosis in order for you to receive diabetic shoes and inserts. We have created forms and fact sheets for you and your physician to ensure a simple and smooth process.

1. **Schedule an appointment to see the physician who is managing your diabetic condition. Medicare requires the following from your physician:**
 - a) An evaluation of your diabetes condition
 - b) A comprehensive foot exam
 - c) Complete the required Medicare forms.
2. **Request your physician complete, sign and date the Standard Written Order and the Statement of Certifying Physician forms.**
3. **Ask your physician for a copy of the medical or progress notes of your visit.** The notes must have a description of the evaluation of your diabetic condition and your diabetic foot exam. The notes must state that you have one of the qualifying foot conditions.
4. **Call us to schedule your initial assessment for your diabetic shoes and/or inserts once you have an appointment with your physician.** Request that the physician's office fax the forms to our medical support team at the fax number on the forms, or you can bring them with you to your appointment. Our fax number and email address are listed above

If you have any questions or concerns, please contact us (864) 412-8513