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A STEP-BY-STEP GUIDE TO NAVIGATING MEDICARE'S DIABETIC SHOE PROGRAM

Proper footwear is critical to patients with diabetes, helping them to prevent and alleviate conditions that could threaten their health. Foot Solutions of Hickory are specialist in diabetic footwear and are accredited to work with Medicare Beneficiaries, helping diabetic patients to lead a healthy and active lifestyle. You are responsible for providing the documentation necessary to receive diabetic shoes and inserts. We have created forms and fact sheets for you and your physician to ensure a simple and smooth process.

- 1. Schedule an appointment to see your physician who is managing your diabetic condition.** Your physician must complete a diabetic exam, a comprehensive foot exam and complete Medicare forms.
- 2. Request your physician complete, sign and date the Standard Written Order and the Statement of Certifying Physician forms.** Instructions for completing these forms are included in the Physician's Guide Packet.
- 3. Ask your physician for a copy of the medical or progress notes of your visit.** The notes must have a description of the evaluation of your diabetic condition and your diabetic foot exam. The notes **must** state that you have one of the qualifying foot conditions.
- 4. Call us to schedule your initial assessment for your diabetic shoes and/or inserts when you have completed the documentation.** Request the physician's office fax the forms to us or you can bring them with you to your appointment. Our fax number and mailing address is listed above.

If you have any questions or concerns, please contact us at (828)328-9844.